



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Stephanie Pollack, MassDOT Secretary & CEO
Luis Manuel Ramirez, General Manager & CEO



**Fiscal and Management Control Board
Transportation Board Room
10 Park Plaza
February 26, 2018
1:00 p.m.
*MEETING MINUTES***

Present: Vice Chair Steven Poftak, Director Brian Lang, Director Brian Shortsleeve and Director Monica Tibbits-Nutt

Quorum Present: Yes

Others Present: Luis Ramirez (arrived at 1:48 pm), Jeffrey Gonneville, Marie Breen, Owen Kane, Nathan Peyton, Mike Abramo (arrived at 1:48 pm), Jamey Tesler, Jessica Casey, Daniel Sullivan, Joanna Aalto, Dan Grabauskas, David Scorey, Laurel Paget-Seekins, Samantha Silverberg, Carl Jacobson, David Abdoo and Ben Schutzman

PROCEEDINGS:

At the call of Vice Chair Poftak, a meeting of the Fiscal and Management Control Board was called to order p.m. at 1:04 p.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

Vice Chair Poftak opened up the public comment session.

The first speaker was Louise Baxter from the T Riders Union who commented on the recent Red Line derailment communication efforts at Andrew Station and Bus Service planning.

Next, Carl Seglem from Boston commented on FMCB meeting presentations, bus service planning and future focus on bus service and reliability.

Next, James White, Chairman of the Access Advisory Committee, Annelise Hagar Preciado, Marilyn McNabb and Carolyn Villers with members from the Mass. Senior Action Council all commented on the The RIDE Transportation Network Pilot.

Next, was the approval of the minutes of the February 5 and February 12, 2018 meetings.

On motion duly made and seconded, it was;

VOTED: to approve the minutes of the February 5, 2018.

On motion duly made and seconded, it was;

VOTED: to approve the minutes of the February 12, 2018.

Next, Vice Chair Poftak called upon Deputy General Manager Jeffrey Gonneville to present Agenda Item D, the General Manager's report on behalf of the General Manager and Agenda Item E, the report of the Deputy General Manager.

Mr. Gonneville first provided the General Manager's Report which focused primarily on the February 21, 2018 derailment at Andrew Station, the investigation and findings to date, and noted that the Board will be provided further information

when it becomes available. Mr. Gonneville concluded the GM report with an update on customer experience and customer communications, as set forth in the attached document labeled “General Manager’s Remarks, February 26, 2018.” Discussion ensued.

Mr. Gonneville continued with the Deputy General Manager’s Report. Mr. Gonneville provided the Board with an update on the Spring operator pick and status, the Silver Line signal at D Street and the Green Line Type 9 procurement project status, as set forth in the attached document labeled “Deputy General Manager Remarks, February 26, 2018.” Discussion ensued.

Next, the Vice Chair called upon Daniel Sullivan, MassDOT’s Policy Analyst to present Agenda Item E, the FMCB Calendar. Mr. Sullivan reviewed upcoming agenda items with the Board, as set forth in the attached document labeled, “FMCB Public Schedule, February 26, 2018.” Discussion ensued.

Vice Chair Poftak noted that Agenda Item G, the Human Resources Quarterly Update was written and included in their board packages, as set forth in the attached document labeled “Human Resources Update, Q4-CY17 & CY17 vs. CY16, February 26, 2018.” Discussion ensued with contribution and clarification from Chief Human Resources Officer Janice Brochu and Director of Employee Availability Vincent Reina on unscheduled absences and critical hires.

Next, Vice Chair Poftak called upon Commuter Rail Executive Director Dan Grabauskas to present Agenda Item H, the Commuter Rail Monthly Update. Mr. Grabauskas updated the Board on equipment availability, on-time performance (OTP), other actions to address the largest OTP issues, crew staffing delays and the Worcester Line and Haverhill Line Plan initial results, as set forth in the attached document labeled "Commuter Rail Update, February 26, 2018." Discussion ensued.

David Scorey, CEO and General Manager of Keolis continued with the Revenue and Ridership Growth portion of the presentation. Mr. Scorey updated the Board on the four key elements which include: retail and technology, revenue process, marketing and revenue protection, as set forth in the attached document labeled "Commuter Rail Revenue & Ridership Update, February 26, 2018." Further Discussion ensued.

Next, Vice Chair Poftak called upon Senior Director Capital Program Planning Samantha Silverberg to present Agenda Item I, the Q2 Capital Program Update. Ms. Silverberg updated the Board on capital spending and the CIP process. Carl Jacobson, Senior Director of Capital Program Controls continued the presentation and provided the Board with an update on E-Builder, as set forth in the attached document labeled "FYQ2 Capital Program Update, February 26, 2018." Discussion ensued.

The Vice Chair next called upon Deputy Chief Operating Officer Jess Casey to present Agenda Item J, an update on Bus Service Planning. Ms. Casey provided the Board with a 90-day update including the Steering Committee and Working Group meetings; data, analytics and tools and communications and outreach. Ms. Casey concluded with the next 90 days elements and goals, as set forth in the attached document labeled “Service Plan Update, February 26, 2018.” Discussion ensued.

Next, Vice Chair Poftak called upon Manager of Data Analytics Annie Gartsman to present Agenda Item K, the System-wide Passenger Survey Update. Ms. Gartsman provided the Board with information on demographic surveys, data collection, analysis and reporting and data preview, as set forth in the attached document labeled “MBTA Rider Census: System-wide Passenger Survey, February 26, 2018.” Discussion ensued.

Lastly, Vice-Chair Poftak called upon Ben Schutzman, Director of Transportation Innovation to present Agenda Item L, an update on The RIDE Transportation Network Company Pilot. Mr. Schutzman provided the Board with an overview of The RIDE’s vision and how it is integrated into the MBTA’s continued efforts to improve the accessibility of the system, the importance of using non-dedicated service providers and the performance to date and plans for the pilot’s future, as set forth in the attached document labeled “The RIDE On-Demand Paratransit Pilot, February 26, 2018.” Discussion ensued.

On motion duly made and seconded, it was by roll call;

Vice Chair Poftak Yes

Director Lang Yes

Director Shortsleeve Yes

Director Tibbits-Nutt Yes

**VOTED: to adjourn to Executive Session for a discussion of strategy
related to litigation at 3:43 p.m.**

Documents relied upon for this meeting:

Minutes of February 5, 2018
Minutes of February 12, 2018
GM Report, February 26, 2018
Deputy GM Remarks, February 26, 2018
FMCB Calendar, February 26, 2018
Human Resources Update, Q4-CY17 & CY17 vs. CY16, February 26, 2018
Commuter Rail Update, February 26, 2018
Commuter Rail Revenue & Ridership Update, February 26, 2018
FYQ2 Capital Program Update, February 26, 2018
Service Plan Update, February 26, 2018
MBTA Rider Census: System-wide Passenger Survey, February 26, 2018
The RIDE On-Demand Paratransit Pilot, February 26